

# **2006 Municipal and Community Affairs Client Survey**



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The 2006 Municipal and Community Affairs (MACA) Client Survey was designed to gauge the level of client satisfaction with the programs and services offered by Municipal & Community Affairs.

The questionnaire was developed by the NWT Bureau of Statistics in conjunction with the Department of Municipal & Community Affairs. A copy of the questionnaire is provided in Appendix A.

MACA provided the NWT Bureau of Statistics with a list of 244 clients from all communities in the Northwest Territories. Survey operations were completed by the NWT Bureau of Statistics between January 10, 2006 and January 30, 2006.

Data entry was completed directly from questionnaires on a database prepared by the NWT Bureau of Statistics and statistical tables were prepared using the Statistical Package for the Social Sciences (SPSS). Computer assisted edits were performed to check for data entry errors and logical inconsistencies among responses.

