

# St. Albert Supports Wildfire Evacuees

NWT Wildfires – Grande Prairie Evacuation

August 15, 2023 – 6:30 p.m.



# TABLE OF CONTENTS

- NWT Wildfires – Grande Prairie Evacuation..... 1
- August 15, 2023 – 5:00 p.m..... 1
- St. Albert Supports Wildfire Evacuees ..... 2**
- Registration & Reception ..... 2
- Registration & Reception Centre Services..... 3
- Accommodations..... 3
- Transportation ..... 4
- Pets..... 4
- Where do I go to find out Information?..... 5
- Regular Updates ..... 5
- Wildfire Updates..... 5
- Registration & Reception Centre..... 6
- Activities ..... 6
- Map to St. Albert Registration & Reception Centre..... 7

## ST. ALBERT SUPPORTS WILDFIRE EVACUEES

Welcome to St. Albert! The City of St. Albert is honoured to provide you with support during this difficult time. We will do our very best to accommodate your needs while you are in our community.

The following document provides you with a list of Registration & Reception Centre services we will be providing along with further information you may require during your stay with us. Please note this information is current as of the time of printing and may not be accurate a few hours or days from now.

When staying at your hotel, watch for regular updates on the City of St. Albert website by scanning the QR code below with your phone camera or by visiting our website at [stalbert.ca/evacuee](http://stalbert.ca/evacuee). Or you can contact the Registration & Reception Centre. Call 780-418-6087 or email [ess@stalbert.ca](mailto:ess@stalbert.ca).



### Registration & Reception

- The St. Albert Registration & Reception Centre is for any wildfire evacuees who have been directed by the Government of Alberta, Government of NWT or their municipality to register in St. Albert.
- All individuals evacuating from the Northwest Territories wildfires are **required to register in person at the City of St. Albert Registration & Reception Centre**, regardless of whether you need accommodations or services.
- The St. Albert Registration & Reception Centre is located in Servus Place at 400 Campbell Road. Use the south entrance and Registration & Reception Centre staff will complete or update your registration.
- Registration ensures everyone evacuated receives situational updates and information on available services. This will help the City account for the people evacuated, determine the need for lodging and for pet services.

- If you have previously registered, Registration & Reception Centre staff will look up your information in the Provincial Registration and Reception Centre program and transfer your information to the St. Albert Registration & Reception Centre.
- If you have not previously registered, Registration & Reception Centre staff in St. Albert will help you complete your registration in the Provincial Registration and Reception Centre Program

## Registration & Reception Centre Services

### ***Accommodations***

- Staff will help you find lodging in various hotels within and around St. Albert and Edmonton.
- The City will also provide you with transportation to your hotel if you do not have your own transportation.
- Once you have arrived at your hotel, any additional transportation costs will be your responsibility.
- When staying at your hotel, watch for regular updates on the City of St. Albert website at [stalbert.ca/evacuee](http://stalbert.ca/evacuee). Or you can contact the Reception Centre. Call 780-418-6087 or email [ess@stalbert.ca](mailto:ess@stalbert.ca).
- Campground lodging will be compensated. Please provide costs and duration of stay upon registering. Please ensure you keep any receipts for reimbursement.
- The City is not responsible for compensating accommodation booked outside of the City's Registration & Reception Centre (VRBOs, AirBnBs, Hotels, etc.).

### ***Regulations for hotel rooms***

- The cost of your hotel room and laundry services provided will be paid by the City of St. Albert. The cost of your hotel room and laundry services provided by the hotel will be paid by the City of St. Albert on behalf of the Governments of Alberta and the NWT. Any extra costs will be your responsibility to pay for.
- While you are staying in the hotel room, please do not charge anything extra to your room. As well:
  - Do not use the mini-bar.
  - Do not order pay per view movies.
  - Do not order room service.
  - Do not make long-distance phone calls.
- These types of costs will not be paid by the City of St. Albert on behalf of the Governments of Alberta and the NWT, and it will be your responsibility to pay for these extra costs before you check out.

- It is expected that guests treat accommodations and hotel staff with respect. Improper conduct will not be tolerated. Failure to comply will result in you being removed from the facility. Any damage to hotel rooms will be the responsibility of the guest assigned to that room and not covered by the City of St. Albert.

### ***Food Services***

- Snacks will be available at the Registration & Reception Centre at Servus Place.
- After you have registered at the Registration & Reception Centre, and have been transported to your hotel, all food purchases and other purchases are your responsibility to pay for. The Government of Alberta will be providing partial compensation for food purchases – please keep your receipts. Here is the rate at which you will be compensated for your meals (rates set by the Government of Alberta):
  - Breakfast: \$9.20 per person
  - Lunch: \$11.60 per person
  - Dinner: \$20.75 per person

### ***Transportation***

- Transportation will be provided from the Registration & Reception Centre to your hotel. Once you arrive at your hotel, any additional transportation costs will be your responsibility to pay for and you will not be compensated for those expenses.
- To move around St. Albert on your own, you can use the bus (St. Albert Transit), call a taxi or a ride-sharing company. Please note you will be responsible for paying the cost of using any of these modes of transportation.
  - St. Albert Transit – visit [www.ridestat.ca](http://www.ridestat.ca) and click on “Fares and Passes” for an overview of ticket prices. Cash is required.

### ***Pets***

- Upon your registration, please ensure your pet was included. If not, please go back and talk with Registration & Reception Centre staff to include your pet in your registration. This helps them identify additional resources that may be required for your pet.
- We are exploring the potential to arrange longer-term resources for your pet and the City will provide further information at a later date, once it is available.
- St. Albert is an on-leash community, unless you are in one of the City’s two dog parks or other designated off-leash areas. This means all dogs must be leashed on or within one metre of trails, including trails in an off-leash area. Dog owners or dog walkers must always carry a leash, even in off-leash areas.
  - Dog Parks and Off-Leash Areas - [www.stalbert.ca/city/maps/dogs](http://www.stalbert.ca/city/maps/dogs)

## Where do I go to find out Information?

### *Regular Updates*

- For regular updates from the Northwest Territories Government, please visit <https://www.gov.nt.ca/en/public-safety>.



- Check for regular updates on the City of St. Albert website by scanning the QR code below with your phone camera or visiting [stalbert.ca/evacuee](http://stalbert.ca/evacuee).



### *Wildfire Updates*

- For the most up to date information on the wildfire, visit [www.gov.nt.ca/ecc/en/services/wildfire-update](http://www.gov.nt.ca/ecc/en/services/wildfire-update) or the [NWT Fire Facebook page](#) and Twitter [@NWTFire](#) accounts.



### **Registration & Reception Centre**

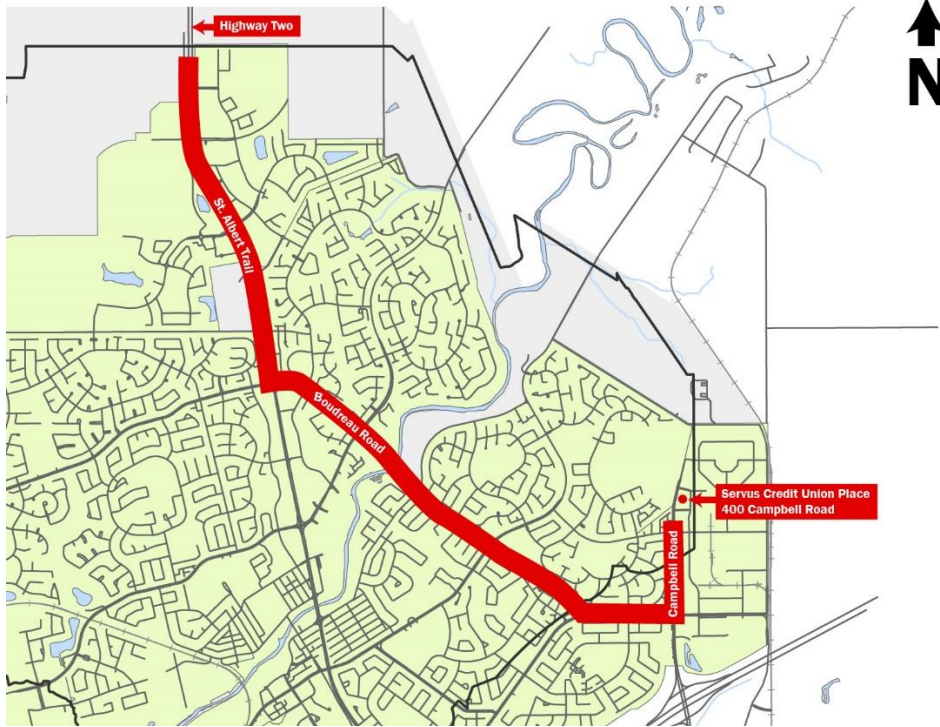
- If you have questions regarding the Registration & Reception Centre, please contact Registration & Reception Centre staff. Call 780-418-6087 or email [ess@stalbert.ca](mailto:ess@stalbert.ca).

### **Activities**

- We understand that being away from the people and the home that you love can be stressful and difficult. The City of St. Albert is offering NWT wildfire evacuees a variety of free activities you can enjoy during your stay with us.
- **Free Play Passes to Servus Credit Union Place** – You will have daily access to a pool, fitness facilities, gymnasium and other spontaneous activities. Please visit Guest Services at Servus Place to be provided day access and given further details on the facility.
- Head outside! Enjoy nature by playing, relaxing or exercising in one of St. Albert's **parks, playgrounds and trails**.
  - <https://stalbert.ca/rec/parks/>
- St. Albert is known for its **rich history**, a wide array of arts, our botanical arts nature and **vibrant culture**. Come experience the best the city has to offer.
  - Culture and Tourism: [www.stalbert.ca/exp/](http://www.stalbert.ca/exp/)

## Map to St. Albert Registration & Reception Centre

### Map to St. Albert Registration & Reception Centre



Watch for signs like these along the marked route.

