

Disaster Financial Assistance Process Road to Recovery



1 Preliminary Assessment for
the Whole Community



2 *Registration

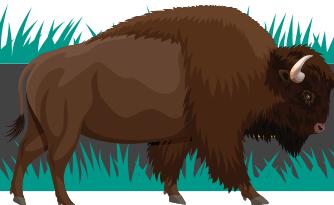
3 *Detailed Damage Assessment
for Individual Properties



4 *Emergency
Work



*See Checklist
on the other side
for actions you
need to take



5 *Advance Disaster
Assistance Payments

6 *Disaster
Assistance Claim



Flood Recovery Disaster Assistance Process Checklist



1 The Preliminary Assessment Has been Completed

2 Have You Registered?

You should register **within 90 days** of the implementation of the Disaster Assistance Policy in your area. Talk to a Pathfinder in person, by calling (867) 767-9161 ext. 21031, or by emailing flood@gov.nt.ca. You should fill out this form as well: <https://www.maca.gov.nt.ca/en/content/registration-form-residents>

3 Have You Had a Detailed Damage Assessment?

Detailed Damage Assessments are required for anyone who wants to submit a form for Disaster Financial Assistance. Typically, reports take **3 weeks** to be issued after your site inspection. If you have not received your report after 3 weeks or if you have questions about its contents, please follow up with the Pathfinder. Reports are needed to file a claim and to request an Advance Disaster Assistance Payment.

4 Has Emergency Work and Abatement Work Begun on Your Property?

The GNWT has hired contractors to assist with emergency abatement work. There are many properties to get to so this process may take several weeks to complete. Homeowners can also purchase supplies and materials or hire contractors on their own. Before starting, contact your insurance company. Document all the work you do: take pictures, keep all receipts, and keep a log of the time you put in. All of this documentation will be needed in your final claim.

5 Have You Filled Out Your Advance Payment Request Form?

You can request a one-time advance on Disaster Assistance after receiving the Detailed Damage Assessment. This is done by filling out an Advance Payment Request Form. The Advance Payment Request Form should be submitted **within 60 days** of receiving your Detailed Damage Assessment. The funding received from the Advance Payment comes off your total final claim amount. You can expect your Advance Payment to be processed **within 5-7 days** of submitting your Advance Payment Request Form.

6 Have You Completed A Disaster Assistance Claim?

Complete and submit a Disaster Assistance Claim Form to have your claim reviewed and processed.

For more information speak to a Pathfinder email flood@gov.nt.ca or go to:

<https://www.maca.gov.nt.ca/en/services/flood-recovery/disaster-financial-assistance>