

NORTHWEST TERRITORIES CONSUMER AFFAIRS BULLETIN



DIRECT SELLERS

A direct seller is someone selling a product by way of a vendor who does not have a storefront located in the Northwest Territories (NWT). Their method of sales might occur through door to door sales, home parties or at trade shows where an individual is selling a product on behalf of a vendor. If an individual is making sales on behalf of a company you should ask to see the salesperson's identification as well as their NWT direct seller's license. Anyone operating as a direct seller in the NWT should be licensed through the Government of the Northwest Territories.

You should not feel pressured into any contracts or buying any product.

If you are interested but you are not sure you can ask them to leave a catalogue or literature about what they are selling as well as their contact information. This gives you an opportunity to shop around locally to compare prices or to have more time to decide if you are interested in the product.

It is important that if you feel threatened or intimidated you ask the person to leave you can also report it to the Royal Canadian Mounted Police (RCMP) and do not leave the person unattended in your home.

If you'd like to make a complaint you can also contact Municipal and Community Affairs at (867) 767-9161 Ext. 21021.

Contact Us

Consumer Affairs is a part of the Public Safety Division of Municipal and Community Affairs (MACA)

Phone: (867) 767-9161 ext. 21021 or 21022

Fax: (867) 873-0309

Mailing address: Consumer Affairs, Public Safety Division

Municipal and Community Affairs, Government of the Northwest Territories

#600, 5201-50th Ave.,
Yellowknife, NT X1A 3S9

Email:

consumer_affairs@gov.nt.ca